



ATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : James D. Schlick et al.
Application No. : 09/493,783
Filed : January 28, 2000
For : METHOD AND APPARATUS FOR PROBLEM
SOLVING, DECISION MAKING AND STORING,
ANALYZING AND RETRIEVING ENTERPRISEWIDE
KNOWLEDGE AND CONCLUSIVE DATA
Attorney's Docket : KT-001AX

B/8

Group Art Unit: 2768

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Washington, D.C. 20231 on August 28, 2000

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PRELIMINARY AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Prior to beginning substantive examination, please amend the
above-identified patent application as follows:

In the Claims

Please add new claims 4 - 111 below.

4. A process for eliciting, processing, storing, and displaying
information concerning a complex business situation, the process
employing a knowledge base providing for structured storage and

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